

Frisco Athletic Center – Play Depot

Play Depot Hours of Operations

Monday-Thursday: 8 am – 12:30 pm, 4 pm – 7 pm
Friday: 8 am – 12:30 pm
Saturday: 8 am – 12:30 pm
Sunday: Closed

FISD No School Days - Hours of Operation

Monday-Thursday: 8 am – 7pm
Friday: 8 am – 12:30 pm
Saturday: 8 am – 12:30 pm
Sunday: Closed

Please visit - www.friscotexas.gov/1474/Hours - to see Holiday and Summer Hours

Mission: Creating a sense of well-being through play.

Vision: Play will become essential regardless of age or ability.

The Play Depot is designed especially for infants and children ages eight weeks through ten years. Our facility is not a licensed day-care facility; therefore, you must remain inside the facility while your child(ren) is/are checked into the Play Depot. To utilize the Play Depot, you must have an active family membership or purchase a day pass for your child(ren). Parents can drop off their children for up to one hour and thirty minutes, once a day and enjoy a workout or participate in a program or class in the facility. Reservations are required and can be done online through Waitwhile up to 72 hours in advance. Reservations cannot be made unless you have an active family membership or have purchased a day pass.

Policies:

1. Children ages eight weeks through ten years are welcome to visit the Play Depot once a day. Children may stay a maximum of one hour and thirty minutes per visit. Once a child has been checked out, they may not return until the next day.
2. To utilize the Play Depot, children two years old and up must be on an active family membership or purchase an individual day pass. Children under two years do not need to be on an active family membership or purchase an individual day pass to utilize the Play Depot.
3. Parents, legal guardians, and their dependents without an active family membership may utilize the Play Depot with the purchase of an individual day/guest pass. Toddlers (under age 2) do not need an individual day pass to utilize the Play Depot.
4. Play Depot reservations can be made online through Waitwhile. Please refer to Reservation Process for assistance in making online reservations.
5. Same day reservations are allowed but must be made online. Same day childcare is subject to availability. Availability is dependent upon staff to child ratios and room capacity limits.

6. To utilize the Play Depot, you must have a photo ID (membership card or driver's license) for check-in, which will be returned when the child is picked up. The same parent, family member, or guardian who signed the child in must sign the child out and present the sticker at pick up.
7. Parents, family members, or guardians must always remain within the Frisco Athletic Center while their child is in the Play Depot. No exceptions. We do allow members to utilize the outdoor waterpark and the outdoor track, but they must provide their cell phone number to the Play Depot staff. Those caught leaving the FAC may have their privileges revoked for a minimum of 30 days.
8. Only a parent, family member, or legal guardian, on the same family membership as the child, may drop off and pick up the child from the Play Depot. Exceptions can be made on a case-by-case basis at the discretion of the Youth Services Supervisor. Family members must be able to show proof of residency to be added to a family membership.
9. All legal guardians will be asked to provide legal documentation of guardianship. Parents must provide a notarized document authorizing family member to make any necessary medical decisions before checking in a child in the Play Depot.
10. As a health standard and courtesy to others, parents are expected to adhere to the Sick Child and COVID-19 Policies. Please see Sick Child and COVID-19 Policies on page #4.
11. As an hourly childcare operation, food, drinks, and snacks are not allowed. Staff will not feed children. Parents of infants are not allowed to feed their child in the Play Depot but can take the child out of the Play Depot to feed and bring them back afterwards.
12. As a courtesy to all, children in diapers should be changed prior to checking him/her into the Play Depot. If a child needs a diaper change the parent will be paged. Staff will not change diapers.
13. In order to provide the best care, please inform staff if a child is potty training. Any child that is potty training and has more than three accidents in the room will be asked to wear a pull-up.
14. If a child needs or requests assistance in the bathroom, the parent will be paged. For the privacy of the child, staff will not enter the restroom. Staff will not assist the child in the bathroom. Parents must take the child out of the Play Depot, to the family changing room. The Child(ren) will be able to return afterwards.
15. Medications will not be allowed or administered by staff.
16. For the safety of all children, it is always required that any child in the Pre-K or Child Room wear shoes.
17. Personal belongings will not be allowed in the Play Depot and will not be allowed to be stored in the Play Depot, except for infant items. Please make sure that any infant belongings are clearly marked with the child's name. We ask that pacifiers be attached to the child's clothing or car seat.
18. Toys are not to be brought into the Play Depot and will not be allowed.
19. In order to ensure a safe and fun environment, children may not engage in the following behaviors: fighting, biting, kicking, hitting, horseplay, excessive physical behavior or any other

behavior that could potentially affect the safety and wellbeing of another child or staff member.

20. Please inform staff of any special needs, concerns, or needed information regarding your child before check-in to the Play Depot.

Reservation Process:

1. To ensure space and to adhere to capacity limits, reservations are required prior to arrival at the Frisco Athletic Center.
2. Reservations may be made online, on the same day you will be utilizing the Play Depot, if space permits.
3. Parents or legal guardians with an active family membership can make Play Depot reservations up to 72 hours in advance online at PlayFrisco.org.
4. Reservations will be made in one hour and thirty-minute increments (ex: 8:00 a.m. - 9:30 a.m.)
5. When making a reservation, members will be asked for the name and age of their child(ren), the desired reservation date, and the anticipated arrival time of the visit.
6. Same day reservations are permitted by online or phone call to the FAC. Walk-ins will only be accepted when ratios allow for non-reserved participants. Any available openings will be offered on a first-come, first-served basis.
7. Members are required to call in all cancellations in order to allow the Play Depot to accept other children. If a member is more than 45 minutes late, the reservation will be cancelled and given to the next member as needed. Coming in later than the reserved time does not allow for a longer stay. Members must pick up at their scheduled time.

Sick Child Policy: If a child presents with any of the following symptoms within the past 24 hours, they are not permitted to be checked into the Play Depot.

1. Child has had a fever of 100.0 degrees or higher. Child's temperature must be under 100.0 for a full 24 hours (without fever-reducing medication) before returning to the Play Depot.
2. Child has vomited within the past 24 hours.
3. Child has had a watery stool in the past 24 hours.
4. Child has a rash not associated with diapers.
5. Child has a sore throat and/or swollen glands causing difficulty in swallowing.
6. Child has a constant cough.
7. Child has symptoms of a possible communicable disease (usually sniffles, red eyes, sore throat, headache, abdominal pain, fever, and/or skin spots, bumps, patches, or head lice).
8. If any of these symptoms are identified by staff, the child will not be permitted in the Play Depot. If staff observes any of these symptoms during the child's visit, the parents will be asked

to remove the child. If the child is without any of these symptoms, but still seems ill, the parents will be asked to remove the child.

9. Children taking antibiotics, must be on antibiotic treatment for at least 24 hours before returning to the Play Depot.

COVID-19 Policies

1. The Play Depot will be operating at 50% capacity per room.
2. Children's temperature will be checked before entering the Play Depot and anyone with over a 100-degree temperature, will be sent home.
3. Only one family at a time will be allowed into the Play Depot to check in, drop off and pick up to help with social distancing.
4. All adults will be required to wear a face covering when inside the Play Depot and while checking in, dropping off and picking up.
5. Children of walking age and older, will be required to use hand sanitizer upon entry.
6. Masks are encouraged to be used by all children but required for children age 10 and older.
7. Employees are required to wear a mask when they are working in the Play Depot.
8. Employees will have their temperature checked before beginning work in the Play Depot and anyone with over a 100-degree temperature, will be sent home.
9. Employees, parents and children should stay home when they not feeling well. If anyone begins to exhibit symptoms of COVID-19 while in the Play Depot, they will be asked to go home immediately.
10. The following questions will be posted for parents to answer "no" to about their children before they can enter
 - a. Have you or another person in your household had a fever of 100.4 degrees or higher in the last 14 days?
 - b. Have you or anyone in your household been in contact with anyone diagnosed with COVID-19 in the last 14 days?

Potential Parental Notifications: A parent's stay at the Frisco Athletic Center may be interrupted for the following reasons.

1. A child needs a diaper change.
2. A child is crying for more than 10 minutes.
3. Child's stay exceeds the two-hour time limit.
4. Staff believes the child is sick.
5. A child is not following instructions from staff after multiple warnings.
6. A child is engaged in fighting, biting, horseplay, or excessive physical behavior.

Potential Penalties for Play Depot Violations:

1. Future Play Depot privileges may be revoked if the child remains in the Play Depot for more than two hours or if the child remains in the Play Depot after closing.
2. Members with chronic short-notice cancellations and/or and no-shows may have future reservation privileges revoked.
3. Future Play Depot privileges may be revoked if the child is not following directions or is consistently causing harm to other children/staff.
4. The Frisco Police Department may be notified if the parent or guardian leaves the premises. Those caught leaving the FAC will have their privileges revoked for a minimum of 30 days.
5. Future Play Depot privileges may be revoked at the discretion of the Youth Services Supervisor on a case-by-case basis for policy or behavior violations not explicitly stated.

Staff Training: All Youth Services staff members are CPR, First Aid, and AED certified through the American Red Cross, have passed a background check through the City of Frisco, and receive extensive childcare training.

Cleaning Process: All toys and surfaces are disinfected when closed during the afternoon and evening using Clorox wipes and Lysol spray. Toys and surfaces will be also be cleaned and disinfected during operating hours, when appropriate. Childcare rooms may be shut down at any time for deep cleaning if a possible communicable disease is detected.

Movies: All movies and TV shows shown in the Play Depot are rated 'G' and have been approved by the Programming and Youth Services Supervisor.

Please Note: Staff will page the parent or guardian twice. If no response, they will walk around with the parent's name on a white board and if the parent cannot be located, staff will try calling the parent's cell phone number. The Frisco Police Department may be notified if the parent leaves the premises.