



Fun Club

Fun Club Hours of Operation

Monday - Thursday	8:00 a.m. - 8:00 p.m.
Friday & Saturday	8:00 a.m. - 4:00 p.m.
Sunday	Closed

The Fun Club is designed especially for infants and children ages eight weeks through seven years. To utilize the Fun Club, you must have an active family membership or purchase a day pass for your child(ren).

This area is filled with games, toys, activities, crafts, and lots of fun! Parents can drop off their children for up to two hours, once a day and enjoy a workout or participate in a program or class in the facility. The Fun Club includes an infant room, toddler room, pre-k room, and a child room. Reservations are not required but highly recommended for use of the Fun Club. Reservations cannot be made unless you have an active family membership.

Our mission is to provide the highest quality childcare within a safe, active and caring environment. Please review our policies prior to using the Fun Club.

Policies:

1. Children ages eight weeks through seven years are welcome to visit the Fun Club once a day. Children may stay a maximum of two hours per visit. Once a child has been checked out they may not return until the next day.
2. To utilize the Fun Club, children two years old and up must be on an active family membership or purchase an individual day pass. Children under two years do not need to be on an active family membership or purchase an individual day pass to utilize the Fun Club.
3. Parents, legal guardians, and their dependents without an active family membership may utilize the Fun Club with the purchase of an individual day/guest pass. Toddlers (under age 2) do not need an individual day pass to utilize the fun club.
4. Fun Club reservations can be made in-person, via phone, or online up to 72 hours in advance. Please refer to Reservation Process for assistance in making online reservations.
5. Same day reservations are not allowed. Same day childcare is subject to availability. Availability is dependent upon staff to child ratios.
6. It is required for anyone utilizing the Fun Club to have a photo ID (membership card or driver's license) for check-in, which will be returned when the child is picked up. The same parent, family member, or guardian who signed the child in must sign the child out and present the sticker at pick up.
7. Parents, family members, or guardians must remain within the Frisco Athletic Center at all times while their child is in the Fun Club. No exceptions. We do allow members to utilize the outdoor waterpark

and the outdoor track, but they must provide their cell phone number to Fun Club staff. Those caught leaving the FAC will have their privileges revoked for a minimum of 30 days.

8. Only a parent, family member, or legal guardian, on the same family membership as the child, may drop off and pick up the child from the Fun Club. Exceptions can be made on a case-by-case basis at the discretion of the Youth Services Supervisor. Family members must be able to show proof of residency to be added to a family membership.
9. All legal guardians will be asked to provide legal documentation of guardianship. Parents must provide a notarized document authorizing family members to make any necessary medical decisions before checking in a child in the Fun Club.
10. As a health standard and courtesy to others, parents are expected to adhere to the Sick Child Policy. Please see Sick Child Policy on the following page.
11. As an hourly child care operation, food, drinks, and snacks are not allowed. Staff will not feed children. Parents of infants can feed their child in the fun club if needed.
12. As a courtesy to all, children in diapers should be changed prior to checking him/her into the Fun Club. If a child needs a diaper change the parent will be paged. Staff will not change diapers.
13. In order to provide the best care, please inform staff if a child is potty training. Any child that is potty training and has more than three accidents in the room will be asked to wear a pull-up.
14. If a child needs or requests assistance in the bathroom, the parent will be paged. For the privacy of the child, staff will not enter the restroom unless the child needs assistance with hand washing, buttoning pants, or accessing a step stool. If a child needs assistance, two staff members are required to be present in the restrooms at all times.
15. Medications will not be allowed or administered by staff.
16. For the safety of all children, it is required that any child in the Pre-K or Child Room wear shoes at all times.
17. Please make sure that any personal belongings are clearly marked with the child's name. We ask that pacifiers be attached to the child's clothing or car seat.
18. Any toys brought from home are solely the child's responsibility. Staff is not responsible for lost, stolen or broken items.
19. In order to ensure a safe and fun environment, children may not engage in the following behaviors: fighting, biting, kicking, hitting, horseplay, excessive physical behavior or any other behavior that could potentially affect the safety and wellbeing of another child or staff member.
20. One-on-one supervision is not available. The staff to child ratio in each room are as follows: Infant Room – 1:4 and 2:7, Toddler Room – 1:10 and 2:20, Pre-K Room – 1:10 and 2:20, Child Room 1:15 and 2:25.
21. Please inform staff of any special needs, concerns, or needed information regarding your child before check-in to the Fun Club.

Reservation Process:

1. To ensure space, reservations are encouraged prior to arrival at the Frisco Athletic Center.
2. Reservations may not be made on the same day you will be utilizing the Fun Club.
3. Parents or legal guardians with an active family membership can make Fun Club reservations up to 72 hours in advance online at PlayFrisco.org or by calling 972-292-6600. Voicemail reservations will not be accepted.
4. For assistance with the online reservation process, an instructional video is provided at <https://www.friscotexas.gov/1258/Childcare>.
5. Reservations may be made in hour increments (ex: 8:00 a.m. - 9:00 a.m.) for up to two consecutive hours.

6. When making a reservation, members will be asked for the name and age of their child(ren), the desired reservation date, and the anticipated arrival time of the visit.
7. Same day reservations are permitted by walk-in or phone call to the FAC. Walk-ins will only be accepted when ratios allow for non-reserved participants. Any available openings will be offered on a first-come, first-served basis.
8. Members are required to call in all cancellations in order to allow the Fun Club to accept other children. If a member is more than 30 minutes late, the reservation will be cancelled and given to the next member as needed. Coming in later than the reserved time does not allow for a longer stay. Members must pick up at their scheduled time.

Sick Child Policy: If a child presents with any of the following symptoms within the past 24 hours they are not permitted to be checked into the Fun Club.

1. Child has had a fever of 100.0 degrees or higher. Child's temperature must be under 100.0 for a full 24 hours (without fever-reducing medication) before returning to the Fun Club.
2. Child has vomited within the past 24 hours.
3. Child has had a watery stool in the past 24 hours.
4. Child has a rash not associated with diapers.
5. Child has a sore throat and/or swollen glands causing difficulty in swallowing.
6. Child has a constant cough.
7. Child has symptoms of a possible communicable disease (usually sniffles, red eyes, sore throat, headache, abdominal pain, fever, and/or skin spots, bumps, patches, or head lice).
8. If any of these symptoms are identified by staff, the child will not be permitted in the Fun Club. If staff observes any of these symptoms during the child's visit, the parents will be asked to remove the child. If the child is without any of these symptoms, but still seems ill, the parents will be asked to remove the child.
9. Children taking antibiotics, must be on antibiotic treatment for at least 24 hours before returning to the Fun Club.

Potential Parental Notifications: A parent's stay at the Frisco Athletic Center may be interrupted for the following reasons.

1. A child needs a diaper change.
2. A child is crying for more than 10 minutes.
3. Child's stay exceeds the two-hour time limit.
4. Staff believes the child is sick.
5. A child is not following instructions from staff after multiple warnings.
6. A child is engaged in fighting, biting, horseplay, or excessive physical behavior.

Potential Penalties for Fun Club Violations:

1. Future Fun Club privileges may be revoked if the child remains in the Fun Club for more than two hours or if the child remains in the Fun Club after closing.
2. Members with chronic short-notice cancellations and/or and no-shows may have future reservation privileges revoked.
3. Future Fun Club privileges may be revoked if the child is not following directions or is consistently causing harm to other children/staff.
4. The Frisco Police Department may be notified if the parent or guardian leaves the premises. Those caught leaving the FAC will have their privileges revoked for a minimum of 30 days.

5. Future Fun Club privileges may be revoked at the discretion of the Youth Services Supervisor on a case-by-case basis for policy or behavior violations not explicitly stated.

Staff Training: All Youth Services staff members are CPR, First Aid, and AED certified through the American Red Cross, have passed a background check through the City of Frisco, and receive extensive childcare training.

Cleaning Process: All toys and surfaces are disinfected at the end of everyday using Clorox wipes and Lysol spray. Childcare rooms may be shut down at any time for deep cleaning if a possible communicable disease is detected.

Movies: All movies and TV shows shown in the Fun Club are rated 'G' and have been approved by the Youth Services Supervisor.

Please Note: Staff will page the parent or guardian twice. If no response, they will walk around with the parent's name on a white board and if the parent cannot be located, staff will try calling the parent's cell phone number. The Frisco Police Department may be notified if the parent leaves the premises.