



## Online Application

Thank you for applying for Citizen's Fire Academy and/or Community Emergency Response Team.

Please complete the required online application at [www.MyVolunteerPage.com](http://www.MyVolunteerPage.com). If you already have a profile created on this site for the City of Frisco (either for volunteering with us or with another City department) please complete the sections that are related to the CFA/CERT application then email [Education@FriscoFire.com](mailto:Education@FriscoFire.com) to advise us you have done so. *The system does not send notifications on existing profiles, only on new ones.*

You can use the following instructions below to either complete an application for new applicants or for existing users of the MVP system to complete the CFA/CERT Sections.

Go to [www.MyVolunteerPage.com](http://www.MyVolunteerPage.com).

**Type in Frisco** in the county, city or town box. **Click Search.**

A screenshot of a web browser showing the MyVolunteerPage.com interface. The browser address bar shows "https://app.betterimpact.com/Login/Volunteer". The page title is "MyVolunteerPage.com Login". There are two main sections: "Login" and "Search". The "Login" section has fields for "Username" (containing "joe teacher") and "Password" (masked with dots). It includes instructions: "Usernames are not case sensitive." and "Passwords are case sensitive." There is a "Forgot your username or password?" link and a "Login" button. The "Search" section has a "Search for an organization. Common search terms include city, town, county, or type of agency." instruction. Below this is a "Keyword" field containing "FRISCO" and a "Search" button. A "Privacy Policy" link is also visible on the right side of the login section. At the bottom, it says "MyVolunteerPage.com" and "Powered By BETTER IMPACT". Two black lines with arrows point from the text above to the "FRISCO" in the search box and the "Search" button.

## Search

Search for an organization. Common search terms include city, town, county, or type of agency.

Keyword

Select the option titled  
**FFD/FF Safety Town**

## Search Results

[AT&T Performing Arts Center](#)  
Dallas, Texas, USA

[City of Frisco](#)  
Frisco, Texas, USA

[FFD/FF Safety Town](#)  
Frisco, Texas, USA

[Frisco Family Services](#)  
Frisco, Texas, USA

[Frisco Heritage Museum](#)  
Frisco, Texas, USA

[Frisco Police Department](#)  
Frisco, Texas, USA

[Frisco Public Library](#)  
Frisco, Texas, USA

[Frisco Senior Center](#)  
Frisco, Texas, USA



## FFD/FF Safety Town

### General Interests

- [ADULT volunteer with FD \(CFA graduates only-CFAA\)](#) ⓘ
- [ADULT volunteers at Safety Town \(Events\)](#) ⓘ
- [ADULT volunteers at Safety Town \(Weekdays\)](#) ⓘ
- [Summer ADULT Volunteer Greeter](#) ⓘ
- [TEEN volunteers - can do face painting](#)

### I would like to volunteer

Already use MyVolunteerPage.com to volunteer with this organization?  
[Log in to your account](#)

From this screen, select the appropriate box:  
**New Users applying for CFA/CERT needing to 'Fill in Application'**

**Existing Users applying for CFA/CERT needing to complete the additional sections of the CFA/CERT application form – 'LOG IN to your account'**

If you are an existing user of an MVP profile, please log into your account and

Select **Additional Information** in the My Profile drop down.

Select **FFD/FF Safety Town** as the organization.

Then Scroll to bottom of screen for the CFA/CERT sections to complete.

(Also, most sections of the CFA/CERT application are required. You may need to complete any previously blank sections on your MVP profile prior to submitting.)

HOME OPPORTUNITIES SCHEDULE HOURS REPORTS CONTACT MY PROFILE

### Additional Info

Select an Organization

Please select an organization to update: FFD/FF Safety Town Select Organization

#### Additional Info for FFD/FF Safety Town

Emergency Contact Information

Name: John Doe

Relationship: Spouse

Phone Number: 214-222-2222

About You

All applicants must complete this section pertaining to CFA and CERT.

If you are applying for just one or both please complete the necessary fields.

Also, include the name you prefer to be on your ID badge; That is very helpful.

Program Selection & Additional Information

Choose the class your desire to take. i (CERT) Community Emergency Response Team on Monday nights  
(CFA) Citizen's Fire Academy on Thursday evenings  
**\*Both\* CFA and CERT - attending two nights per week**

If you are attending this class with another person please provide his/her name. i

Have you taken CFA class in Frisco before? i No

Have you taken CERT class in Frisco before? i No

What First Name do you prefer for your ID badge? i PREFERRED NAME

Cancel Save