Effective Dec. 5, businesses must ‘roll back’ operation capacities to 50% because Trauma Service Area (TSA) Region E has experienced a 15% COVID-19 hospitalization rate for seven consecutive days since Nov. 27 (per Governor Greg Abbott’s Executive Order 32). TSA-E includes Collin and Denton counties. Governor Abbott issued a revised order to ‘Open Texas’ Oct. 7. All essential businesses remain open under the operating guidelines previously provided by the Texas Division of Emergency Management (TDEM) and the U.S. Department of Homeland Security. Click on any blue link below to read more information.

Effective December 5

50% capacity*

- Amusement parks
- Bowling alleys
- Driving schools
- Gyms/exercise facilities
- Manufacturers
- Movie theaters
- Museums/libraries
- Office-based employers
- Performance halls
- Professional, collegiate or similar sports leagues
- Restaurants
- Retail
- Swimming pools
- Valet parking
- Video game facilities
- Water parks
- Wedding receptions and venues

* Businesses may return to 75% capacity when TSA-E’s COVID-19 hospitalization rate is below 15% for 7 consecutive days.

Effective December 5

Bars must close (per GA 32)

‘Bars’ are defined as establishments that receive more than 51% of their gross receipts from the sale of alcoholic beverages, per Texas Alcoholic Beverage Commission (TABC).

Effective July 3

Governor mandates masks in public (GA-29) – Exceptions include, but not limited to, children under 10; eating, drinking or seated in restaurants; exercising outdoors; swimming; driving with family passengers

No occupancy limit*

* May not exceed City of Frisco permitted occupancy
* Must maintain 6 feet social distancing

- Barber Shops
- Child-care services
- Churches and places of worship
- Cosmetology / Hair salons
- Essential businesses (defined by U.S. Dept. of Homeland Security’s Cybersecurity Infrastructure Security Agency (CISA), v 3.1)
- Government operations, including municipal and county
- Massage, personal care
- Nail salons
- Recreational sports programs for youth and adults
  - Adults
  - Youth
- Tanning salons
- Youth camps – includes daytime/overnight
  - Daytime
  - Overnight

Effective September 24

New visitation guidance for eligible nursing homes, assisted living and inpatient hospice facilities allows for scheduled visits

- Residents may designate two essential family caregivers to be “…provided necessary training to allow them to safely go inside facility.”
- Designated caregivers are not required to maintain social distancing.
- Only one caregiver per visit.
- Caregiver must test negative for COVID-19 14 days prior to visit.
- General visitors (those not designated as essential caregiver) may schedule “outdoor no contact visits, open window visits, or indoor visitation with the use of plexiglass safety barriers.”

Calculate your capacity

Use a City of Frisco tool to calculate your business capacity. The tool will show your approved maximum occupancy and calculate your capacity. You’ll find a color-coded column signaling whether you can ‘open’ under the Open Texas plan.

NEED HELP? Call 972-292-6495 or email OpenFrisco@FriscoTexas.gov.