

Dear Frisco Residents,

Effective Tuesday, December 1, 2015, the City of Frisco elected to transition the provision of public transportation service for its residents from the Texoma Area Paratransit System (TAPS) to the Denton County Transportation Authority (DCTA). Please be assured that The City of Frisco, TAPS and DCTA are working together to ensure this transition is as seamless as possible.

The contract between the City of Frisco and DCTA will allow DCTA to offer one-way and round trip, curb-to-curb, demand-response service originating in Frisco, to locations within Frisco, McKinney and Allen.

Passenger qualifications are as follows:

- Frisco residents who are 65 years of age and older
- Frisco residents who are disabled
- Frisco residents who require transportation for medical-care related purposes

DCTA service will operate:

- Monday through Friday
- 6 a.m. to 6 p.m.
- The agency will not operate services on the following holidays: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day

To schedule a trip:

- Passengers can call DCTA'S customer service team at 940.243.0077
- Travel requests must be made at least 24 hours in advance
- The DCTA Call Center is open Monday through Friday from 5 a.m. to 7 p.m.

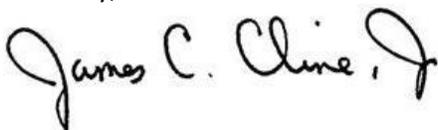
Pricing:

- One-way local trip – \$2 (traveling within Frisco)
- One-way regional trip – \$3 (traveling outside of Frisco)
- Half fare is available for qualified passengers

As part of the transition of transportation providers and service, DCTA will review existing service and fares within the first 90 days of operation and utilize public feedback to identify a careful and deliberate path forward to provide the best type of demand-response service based on the City of Frisco's needs.

DCTA appreciates your patience during this transition and we look forward to providing curb-to-curb demand-responsive service to the residents of Frisco. If you have any questions about service during this transition, please contact the DCTA customer service team at 940.234.0077 or visit us online at RideDCTA.net.

Sincerely,

A handwritten signature in black ink that reads "James C. Cline, Jr." in a cursive script.

James C. Cline, Jr., PE
President
Denton County Transportation Authority